



THE HEALTH CARE IMPROVEMENT FOUNDATION  
*Building Partnerships For Better Health Care*

## PREVENTING AVOIDABLE EPISODES



Smoothing the Path for Better Transitions

### Regional Symposium on Reducing Readmissions

May 26, 2010

The Union League of Philadelphia

#### AGENDA

- 7:30 AM**      **Registration**
- 8:30 AM**      **Welcome & Conference Overview**  
Kate Flynn, Health Care Improvement Foundation
- Opening Remarks**  
Victor Caraballo, MD, MBA, Independence Blue Cross  
Ken Braithwaite, Delaware Valley Healthcare Council of HAP  
Margaret Leonard, MS, RN-BC, FNP, Hudson Health Plan
- 8:45 AM**      **Improving Quality and Safety in Transitional Care**  
Eric Coleman, MD, MPH, University of Colorado
- 9:45 AM**      **Break**
- 10:00 AM**     **The Transitional Care Model: Translating Research Into Practice and Policy**  
Mary Naylor, PhD, RN, University of Pennsylvania
- 10:45 AM**     **Project RED: The ReEngineered Discharge -- Reducing 30-Day All-Cause Rehospitalization Rates**  
Brian Jack, MD, Boston University School of Medicine
- 11:30 AM**     **Q&A Panel Discussion**  
Eric Coleman, MD, MPH, University of Colorado  
Brian Jack, MD, Boston University School of Medicine  
Mary Naylor, PhD, RN, University of Pennsylvania
- 12:00 PM**     **Lunch**
- 1:00 PM**      **Federal, State and Regional Data Collection on Readmissions**  
Pamela Clarke, MSW, Delaware Valley Healthcare Council of HAP
- 1:30 PM**      **Overview of The PAVE Project**  
Patricia Yurchick, RN, MBA, CPHQ, Health Care Improvement Foundation

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## **AGENDA, Continued**

**1:45 PM**

### **Breakout Series #1**

**Breakout #1-A: The Impact of Health Quality Partners' (HQP) Community-Based Nurse Care Management Model on Health, Hospital Utilization and Cost Outcomes**

Ken Coburn, MD, MPH, Health Quality Partners

Sherry Marcantonio, MSW, ACSW, Health Quality Partners

**Breakout #1-B: Project RED: Implementation Overview and Complexities**

Brian Jack, MD, Boston University School of Medicine

**Breakout #1-C: Coaching Patients to Improve Care Transitions in Western Pennsylvania**

Eric Coleman, MD, MPH, University of Colorado

Naomi Hauser, RN, MPA, CLNC, Quality Insights of Pennsylvania

**2:30 PM**

### **Breakout Series #2**

**Breakout #2-A: Reducing Medicare Readmissions in a Community: The New Jersey Care Transitions Project**

Gregory H. Busch, DO, MS, Virtua Health

Diane M. Costanzo, RN, MSHA, CMSRN, CNA, BC, Virtua Home Care

Andrew Miller, MD, MPH, Healthcare Quality Strategies, Inc.

Mary Naylor, PhD, RN, University of Pennsylvania

Patricia A. Quackenbush, RN-BC, MBA, Virtua Home Care

**Breakout #2-B: Improving Transitions: Leveraging Unit-Based Clinical Leadership and Project BOOST**

Emmanuel King, MD, FHM, Hospital of the University of Pennsylvania

Kristi Pintar, MBA, Penn Medicine

Sara Schmidt, BSN, RN, Penn Medicine

**Breakout #2-C: Reducing Readmissions and Improving Care for Highest Needs, Highest Cost Populations: Lessons from Camden, NJ**

Kathleen Jackson, APN, Cooper Health

Sue Liu, MA, MPA/MPP, Camden Coalition of Healthcare Providers

**3:15 PM**

### **Conference Adjournment**